

Data and Materiality
continued

Global Reporting Initiative (GRI)

We have benchmarked this report against the Global Reporting Initiative (GRI) reporting framework. We assess our application of the GRI framework to be at level C.

The 2008 TUI Travel Annual Report & Accounts and our 2009 submission to the Carbon Disclosure project can be found at www.tuitravelpc.com/sustainabledevelopment

Global Reporting Initiative (GRI) reporting framework		
GRI Indicator	Details	Where to find this information
1	Strategy and Analysis	
1.1	Statement from the most senior decisionmaker of the organization (e.g., CEO, chair, or equivalent senior position) about the relevance of sustainability to the organization and its strategy.	Page 2
1.2	Description of key impacts, risks, and opportunities.	Page 4
2	Organisation Profile	
2.1	Name of organisation.	Page 1
2.2	Primary Brands, products and services.	Annual Report & Accounts 2008, pages 14-25
2.3	Operational structure of the organization, including main divisions, operating companies, subsidiaries, and joint ventures.	Annual Report & Accounts 2008, pages 14-25
2.4	Location of organisation's headquarters.	Annual Report & Accounts 2008, page 64
2.5	Number of countries where the organisation operates, and names of countries with either major operations or that are specifically relevant to the sustainability issues covered in the report.	Annual Report & Accounts 2008, page 3
2.6	Nature of ownership and legal form.	Annual Report & Accounts 2008, page 64
2.7	Markets served (including geographic breakdown, sectors served, and types of customers/beneficiaries).	Annual Report & Accounts 2008, page 3
2.8	Scale of the reporting organisation	Annual Report & Accounts 2008, page 38
2.9	Significant changes during the reporting period regarding size, structure, or ownership.	Page 38
2.10	Awards received in the reporting period.	Page 9
3	Report parameters	
3.1	Reporting period.	Page 38
3.2	Date of most recent previous report.	Page 38
3.3	Reporting cycle.	Page 38
3.4	Contact point for questions regarding the report or its contents.	Inside front cover
3.5	Process for defining report content, including: Determining materiality; Prioritizing topics within the report; and identifying stakeholders the organization expects to use the report.	Page 38
3.6	Boundary of the report.	Page 38
3.7	State any specific limitations on the scope or boundary of the report	Page 38
3.8	Basis for reporting on joint ventures, subsidiaries, leased facilities, outsourced operations, and other entities that can significantly affect comparability from period to period and/or between organizations.	Page 38
3.10	Explanation of the effect of any re-statements of information provided in earlier reports, and the reasons for such re-statement	Page 38
3.11	Significant changes from previous reporting periods in the scope, boundary, or measurement methods applied in the report.	Page 38
3.12	Table identifying the location of the Standard Disclosures in the report. Identify the page numbers or web links where the following can be found.	Page 39-41
3.13	Policy and current practice with regard to seeking external assurance for the report.	Page 38

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GRI Indicator	Details	Where to find this information
4	Governance	
4.1	Governance structure of the organisation.	Annual Report & Accounts 2008, pages 44-48
4.2	Indicate whether the Chair of the highest governance body is also an executive officer.	Annual Report & Accounts 2008, page 44
4.3	For organizations that have a unitary board structure, state the number of members of the highest governance body that are independent and/or non-executive members. State how the organisation defines 'independent' and 'non-executive'.	Annual Report & Accounts 2008, page 44
4.4	Mechanisms for shareholders and employees to provide recommendations or direction to the highest governance body.	Annual Report & Accounts 2008, page 48
4.5	Linkage between compensation for members of the highest governance body, senior managers, and executives (including departure arrangements), and the organization's performance (including social and environmental performance).	Annual Report & Accounts 2008, pages 49-59
4.8	Internally developed statements of mission or values, codes of conduct, and principles relevant to economic, environmental, and social performance and the status of their implementation.	Page 11
4.9	Procedures of the highest governance body for overseeing the organization's identification and management of economic, environmental, and social performance, including relevant risks and opportunities, and adherence or compliance with internationally agreed standards, codes of conduct, and principles. Include frequency with which the highest governance body assesses sustainability performance.	Page 10
4.12	Externally developed economic, environmental, and social charters to which the organisation subscribes or endorses.	Page 9
4.13	Membership in associations.	Pages 6-7
4.14	List of stakeholder groups engaged by the organisation.	Pages 6-7
4.15	Basis for identification and selection of stakeholders with whom to engage.	Pages 6-7
4.16	Approaches to stakeholder engagement.	Pages 6-7
4.17	Key topics and concerns that have been raised through stakeholder engagement, and how the organization has responded to those key topics and concerns, including through its reporting.	Pages 6-7, 42

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GRI Indicator	Details	Where to find this information
5	Economic performance indicators	
EC1	Direct economic value generated and distributed, including revenues, operating costs, employee compensation, donations and other community investments, retained earnings, and payments to capital providers and governments.	Annual Report & Accounts 2008, pages 38-41
EC2	Financial implications and other risks and opportunities for the organization's activities due to climate change.	Page 14 Carbon Disclosure Project submission 2009
6	Environmental performance indicators	
EN3	Direct energy consumption by primary energy source.	Carbon Disclosure Project submission 2009
EN5	[Energy saved due to conservation and efficiency improvements.]	Carbon Disclosure Project submission 2009
EN7	Initiatives to reduce indirect energy consumption and reductions achieved.	Page 14 Carbon Disclosure Project submission 2009
EN16	Total direct and indirect greenhouse gas emissions by weight.	Carbon Disclosure Project submission 2009
EN17	Other relevant indirect greenhouse gas emissions by weight	Carbon Disclosure Project submission 2009
EN18	[Initiatives to reduce greenhouse gas emissions and reductions achieved.]	Page 14 Carbon Disclosure Project submission 2009
7	Labour practices and decent work performance indicators	
LA13	Composition of governance bodies and breakdown of employees per category according to gender, age group, minority group membership, and other indicators of diversity.	Page 18
9	Society performance indicators	
SO5	Public policy positions and participation in public policy development and lobbying.	Pages 6-7
10	Product responsibility performance indicators	
PR1	Life cycle stages in which health & safety impacts of products and services are assessed for improvement.	Page 20
PR5	[Practices related to customer satisfaction, including results of surveys measuring customer satisfaction.]	Page 20